

Library Resource List for Cabin Crew

Books

This is a selection of the books that **Crawley Library, West Sussex** have, which can be borrowed or reserved free of charge .

Crawley Library

Shelved at 387.742

- Become Cabin Crew. 6th ed., The Cabin Crew Interview Made Easy – Caitlyn Rogers
- Cabin Crew Interview Questions and Answers – Jessica Bond
- How2become Cabin Crew – Jessica Bond
- Introduction to Cabin Crew – Beverley Goodman
- Managing Work and Relationships at 35,000 Feet – Carina Erikson
- Cruising Attitude, Tales of Crashpads, Crew Drama and Crazy Passengers at 35,000 feet – Heather Poole
- Glamour in the Skies, the Golden Age of the Air Stewardess – Libbie Escolme-Schmidt
- Secrets of a Stewardess, Flying the World in the 1980s – Gretchen Ryan



Also books on **Customer Service**:

Shelved at 658.812

- Celebrity Service Super Stars – Geoff Ramm
- Customer Experience Book – A. Pennington
- Customer Service NVQ Level 2 – Maureen Everett



Online Resources

Access via Crawley Library Moodle Pages on CCG Online

Direct access in College or via Shibboleth outside College using your College Office 365 email and password



eBooks



- BTEC Nationals Travel & Tourism Student Book – Gillian Dale includes information about cabin crew



Ebsco Discovery provides an easy way to search online journals, books and articles by providing a single search box to explore many databases



Recorded TV programmes and films available to watch in College or at home:

- Grooming Regulations Cabin Crew: Hairstyles
- Cabin Crew – Choking Medical Emergency
- Cabin Crew – Burst Ear Drum Medical Emergency