

Level 2 Diploma TRAVEL & TOURISM

Worthing
College

Name

**Level 2 Diploma
Travel & Tourism**

**Introduction
to Travel**

Summer 2024

We are delighted you have chosen to study Level 2 Travel & Tourism at Worthing College.

Instructions: This pack will help you make the best possible start to studying this subject.

The tasks in this pack:

- Should take you **about 8 hours to complete.** (*This course is the equivalent of 4 GCSE subjects*)
- Should be handed into your teacher when teaching starts – **in September 2024** – with your name on it for assessment.
- Are also available on the internet – follow the links in the document.

If you need help: The tasks are designed to get a bit more difficult as you work through them as they are preparing you for studying at a higher level and to become an effective independent learner. You should try to get as far as you can working on your own but if you do need help, please email us at gettingreadyfor@worthing.ac.uk, telling us which Getting Ready For pack you are working on and what help you need. Help is available throughout the summer holidays.

Skills Focus for this Getting Ready for Pack

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| <ul style="list-style-type: none"> • Independent Research • Using a Travel Atlas • Develop your knowledge of UK Travel Geography | <ul style="list-style-type: none"> • Written Communication • Using IT • Time Management to meet deadlines |
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There is a PADLET link at the bottom of this document which has copies of all of the Tasks listed below.

The Padlet also has a template for the Jamaica Fact Sheet task. The Padlet also has links to the various websites that will help you with the tasks/activities.

Summer work – Introduction to Travel & Tourism

Target	Type of task	Task	Deadline
All	Internet research & developing knowledge of UK Travel Geography	0.1 Airport codes and locations UK Travel Destinations (There is a copy of this activity on the Padlet link on the bottom of this page)	Week starting 9 th September 2024 – First T&T lesson that week
All	Internet research & developing knowledge of UK Travel Geography	0.2 UK seaside resorts UK Travel Destinations (There is a copy of this activity on the Padlet link on the bottom of this page)	Week starting 9 th September 2024 – First T&T lesson that week
All	Internet research & developing knowledge of UK Travel Geography	0.3 Match the region UK Travel Destinations (There is a copy of this activity on the Padlet link on the bottom of this page)	Week starting 9 th September 2024 – First T&T lesson that week

All	Internet research & developing knowledge of UK Travel Geography	0.4 National parks UK Travel Destinations <i>(There is a copy of this activity on the Padlet link on the bottom of this page)</i>	Week starting 9 th September 2024 – First T&T lesson that week
All	UNIT 1 – Customer Service in Travel and Tourism	0.5 Customer Service Formal Written Task – Customer Service Customer Service in the Travel and Tourism Industry is one of the units you will study from the start of the course. The Activity below will help you to start to gain an understanding of various customer needs and how organisations in the T&T industry attempt to exceed needs. The focus of the task will be on British Airways (B.A) and DoubleTree by Hilton Metropole . British Airways Book Flights, Holidays, City Breaks & Check In Online About BA Information British Airways DoubleTree by Hilton Brighton Metropole Hilton Brands Global Hospitality Company THERE IS A TEMPLATE ON THE PADLET LINK BELOW FOR THIS TASK – Please complete the task inside the template. Instructions on the activity sheet	Week starting 9 th September 2024 – First T&T lesson that week

https://padlet.com/l_mccracken/GRFL2TT

Work Experience week

All year 1 students are required to participate in a week-long work placement during their first year of study. You will be expected to locate one week's worth of work placement and submit your work experience form before October half term.

Placement Dates:

L2/L3 students on double /triple qualifications:

1 week course-specific placement, expected placement dates will be confirmed by the course leaders at the beginning of September.

Students with 2 or more single subjects:

1 week placement during the Easter holidays or w/c 23 June 2025

You can find the work experience form [HERE](#)

More information and guidance can be found [HERE](#)