

Level 2 Certificate TRAVEL & TOURISM

Name

**Level 2 Certificate
Travel & Tourism**

**Introduction
to Travel**

Summer 2025

We are delighted you have chosen to study Level 2 Travel & Tourism at Worthing College.

Instructions: This pack will help you make the best possible start to studying this subject.

The tasks in this pack:

- Should take you **about 8 hours to complete.** (*This course is the equivalent of 4 GCSE subjects*)
- Should be handed into your teacher when teaching starts – **in September 2025** – with your name on it for assessment.
- Are also available on the internet – follow the links in the document.

If you need help: The tasks are designed to get a bit more difficult as you work through them as they are preparing you for studying at a higher level and to become an effective independent learner. You should try to get as far as you can working on your own but if you do need help, please email us at gettingreadyfor@worthing.ac.uk, telling us which Getting Ready For pack you are working on and what help you need. Help is available throughout the summer holidays.

Skills Focus for this Getting Ready for Pack

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| <ul style="list-style-type: none">• Independent Research• Using a Travel Atlas• Develop your knowledge of UK Travel Geography | <ul style="list-style-type: none">• Written Communication• Using IT• Time Management to meet deadlines |
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There is a PADLET link at the bottom of this document which has copies of all of the Tasks listed below.

The Padlet also has a template for the Jamaica Fact Sheet task. The Padlet also has links to the various websites that will help you with the tasks/activities.

Summer work – Introduction to Travel & Tourism			
Target	Type of task	Task	Deadline
<i>All</i>	<i>Internet research & developing knowledge of UK Travel Geography</i>	0.1 Airport codes and locations UK Travel Destinations <i>(There is a copy of this activity on the Padlet link on the bottom of this page)</i>	Week starting 8 th September 2025 – First T&T lesson that week
<i>All</i>	<i>Internet research & developing knowledge of UK Travel Geography</i>	0.2 UK seaside resorts UK Travel Destinations <i>(There is a copy of this activity on the Padlet link on the bottom of this page)</i>	Week starting 8 th September 2025 – First T&T lesson that week
<i>All</i>	<i>Internet research & developing knowledge of UK Travel Geography</i>	0.3 Match the region UK Travel Destinations <i>(There is a copy of this activity on the Padlet link on the bottom of this page)</i>	Week starting 8 th September 2025– First T&T lesson that week
<i>All</i>	<i>Internet research & developing knowledge of UK Travel Geography</i>	0.4 National parks UK Travel Destinations <i>(There is a copy of this activity on the Padlet link on the bottom of this page)</i>	Week starting 8 th September 2025 – First T&T lesson that week
<i>All</i>	<i>UNIT 1 – Customer Service in Travel and Tourism</i>	0.5 Customer Service <u>Formal Written Task – Customer Service</u> Customer Service in the Travel and Tourism Industry is one of the units you will study from the start of the course. The Activity below will help you to start to gain an understanding of various customer needs and how organisations in the T&T industry attempt to exceed needs. The focus of the task will be on Virgin Atlantic and DoubleTree by Hilton Metropole . Book flights with Virgin Atlantic Upgrades and Extras Virgin Atlantic Flying Club Virgin Atlantic Fly With Virgin Atlantic Help Centre Virgin Atlantic DoubleTree by Hilton Brighton Metropole Hilton Brands Global Hospitality Company THERE IS A TEMPLATE ON THE PADLET LINK BELOW FOR THIS TASK – Please complete the task inside the template. Instructions on the activity sheet	Week starting 8 th September 2025 – First T&T lesson that week

Padlet link :

[Getting Ready for L2 Certificate in Travel and Tourism September 2025](#)

Work Placement Week

All students are required to participate in a **compulsory** week-long work placement. It is recommended that the placement chosen is either relevant to your course, or relevant to what your future career aspirations are.

Work placement form submission deadline

<p>All L2 and L3 students studying on triple or double courses will be given their work placement week dates by their course leaders when they start in September.</p> <p>The deadline to submit your placement forms are as follows:</p>	Date of work placement week	Deadline for returning completed form
	Dec-25	24th October 2025
	January / February 2026	24th October 2025
	March / April 2026	19th December 2025
	May / June 2026	13th February 2026
<p>All students studying 2 or more single subjects will have the option of either carrying out their work placement during:</p> <ul style="list-style-type: none"> • February half term • Easter holidays • May half term • 22nd – 26th June 2026 <p>The deadline to submit your placement forms are as follows:</p>	Date of work placement week	Deadline for returning completed form
	February half term (16th - 20th February)	Friday 24th October 2025
	Easter holidays (27th March - 13th April)	Friday 19th December 2025
	May half term (26th - 29th May)	Friday 13th February 2026
	22nd – 26th June	Friday 1st May 2026