



# APPRENTICE SOLUTIONS ENGINEER

Role Description

## ABOUT KEYSOURCE

Keysource specialises in data centres and critical infrastructure, which provide the foundations of the digital age and enable technological advancement.

Keysource offer consultancy, management and operational services and solutions which support our customers across the world from enterprise, operators and investors.

Our expertise in delivering a range of services across the full project lifecycle makes Keysource a trusted supplier with unique skills and knowledge.

With expertise, collaboration, accountability and innovation as our core values, often deliver long tailored solutions to optimise your operations, grow your businesses and reduce costs.

We aim to offer valuable training and experience which benefit both our businesses and the individual. This is a fantastic opportunity to join a growing Company that is continually investing in its people and future and prides itself on delivering excellence and innovation to the data centre industry.

## JOB SUMMARY

As an apprentice with Keysource, you will learn and obtain experience in the fundamentals of data centre services and solutions. You will put into practice skills which will be key for a junior role at Keysource in the future in your chosen discipline.

During your apprenticeship, you will rotate around the wide range of disciplines across our business and will undertake a series of objective training placements. These may include:

- **Consulting Services** – data centre conceptualisation and global/regional strategies to colocation advisory and pre/post-build consultancy
- **Tactical Delivery** – overseeing the migration of customers to a new data centre or expanding upon existing infrastructure
- **Operational Services** – proactive monitoring and maintenance services to identify and address issues with customer sites before they escalate
- **Investor Services** – commercial and technical analysis, helping to develop a robust commercial strategy that aligns with the Customer's investment goals
- **Managed Services** – Front line problem solving and improvement projects in the manufacturing area

Where appropriate, you may also experience business functions outside of Engineering, such as Finance, Marketing, HR and Sales in order to gain a full understanding of our business.

Regular time for self-reflection and review, and one to ones with your manager / mentor will be in place. You will also be able to access, and utilise, our internal training courses and materials. This will support you to regularly review your strengths and areas for development, and for two-way feedback.

As an apprentice you will also:

- Support and be a part of the Keysource Early Careers Community
- Support STEM activities
- Participate in Charity events
- And more!

## PERSON SPECIFICATION

If you are enthusiastic, ambitious and driven, we challenge you to join us as an Apprentice, become a part of our ever-growing Early Careers scheme, and take advantage of the opportunities we provide to develop your skills.

- A minimum of 5 GCSEs, achieved
- Opportunity to pursue further education
- Strong desire to learn and develop, using open thinking; able to easily adapt to new ways of working
- An evident interest in data centres as a subject
- Experience of engineering activities are advantageous but not necessary. This may include:
  - Hobbies or voluntary work
  - Previous work experience
  - Engineering related school subjects
- Good IT skills - A working knowledge of Microsoft office programs is sufficient
- Ideally able to demonstrate a strong work ethic, e.g. through part time employment and/or voluntary activities

## CORE COMPETENCIES

At Keysource, our beliefs permeate every aspect of our work, shaping our interactions, delivery, and differentiation from competitors.

Driven by our core values, we strive to exceed expectations, foster enduring client partnerships, and consistently deliver outstanding results.

**I CARE - Innovation, collaboration, accountability, responsibility, and excellence** are not mere words on paper. They form the foundation of our commitment to you and our stakeholders, ensuring we consistently fulfil our promises.

**Innovative** - We challenge our ideas of what's possible in order to better meet the needs of our customers.

**Collaborative** - We work collaboratively with our clients and team to find the best solutions for forward progress.

**Accountable** - We honour our commitments, to clients and to each other. We take ownership of our work.

**Responsible** - We act as responsible corporate citizens by protecting the environment and behaving ethically.

**Excellent** - We strive to consistently exceed expectations and to be a trustworthy partner for success every time.